

Summary of those activities that are ahead of plan

1. Ambition: Create thriving environments

The following activities are ahead of plan – Achieved current milestones and forecast to achieve future milestones ahead of timescales.

Objective	Activity	Milestone	Progress
Champion Lincolnshire as a destination of choice to visit, live, relax, work and do business	Work with partners to attract tourists to Lincolnshire, leading the way in raising the profile of the county and enhancing collaboration across our councils to maximise what Lincolnshire has to offer. (A47)	Tourism Action Plan consultation by 30 Sept 2020.	The initial consultation has been completed.
Advocate for investment in our transport and energy infrastructure, digital connectivity and schools, championing active sustainable travel	Improve the digital connectivity across our rural county through continuing to work with, and influence, central government to generate the funding and flexibility to enable us to achieve gigabit capable digital communities and provide business growth opportunities. In addition, we will continue to stimulate private investment opportunities in full fibre infrastructure. (A43)	Sign contract 3, 30th Sept 2020.	Contract 3 signed on 24th September.

2. Ambition: Enable everyone to enjoy life to the full

Objective	Activity	Milestone	Progress
Deliver quality children's centres which are at the heart of our communities supporting families so their children thrive.	We will ensure fit for purpose, appropriate services are available for families to narrow the achievement gap, so all children thrive and achieve their potential. (A33)	Provide a range of virtual support sessions for children and their families to prepare them for school and their transition into their reception year in September 2020.	A range of virtual support sessions were provided during the summer term. These were well attended and families engaged with this new delivery model. A range of virtual support sessions are also being provided during the autumn term. Families have continued to engage with this new delivery model which builds upon the work delivered during the summer.

3. Ambition: Provide good value council services

Objective	Activity	Milestone	Progress
<p>Engage, listen and respond to our communities.</p>	<p>We will transform how we engage with communities, listening and acting on what they say and supporting them to be resilient and self-sufficient. This will be articulated through the refresh of our community strategy. In year 1 we will develop residents' panels and deliver a county-wide customer survey. (A66)</p>	<p>Review initial customer survey results by 30 April 2020.</p> <p>Develop on-going engagement/ survey approach by 31 July 20.</p>	<p>The County Views residents' panel has been established and to date 204 residents have joined the panel.</p> <p>Panel members take part in county-wide residents' surveys and have opportunities to get involved in other activities, including focus groups and workshops. The on-going promotional activities are delivered to build the membership and ensure representativeness.</p> <p>To date, two county-wide residents' surveys have been held and the third one is to begin in November 2020. The results are analysed and published on the website.</p> <p>The engagement directory and the new process have been developed recently to help ensure consistent practice for feeding back to residents and stakeholders. The new process will provide visibility of all engagement activity and make findings and decision details easily accessible on our website.</p>

Objective	Activity	Milestone	Progress
Engage, listen and respond to our communities.	We will place the individual, their family and friends at the heart of their care plan through introducing and implementing strength based practice in Adult Care and Community Wellbeing. (A67)	Implement and embed Initial Conversation in Adult Social Care Adult Frailty Long Term Conditions – September 2020.	Mosaic processes have been developed and are in place to support the Initial Conversation. The model has now been rolled out, guidance developed and a series of online workshops have taken place for all Adult Frailty and Long Term Conditions Teams in Lincolnshire.